

Electric mobility rental terms and conditions

Article 1 (Application of terms and conditions)

1. Pursuant to the provisions of these terms and conditions (hereinafter referred to as the "Terms and Conditions"), the Company shall lend the rental vehicle (hereinafter referred to as "Electric Mobility") to the lessee (including the driver), and the lessee shall rent the vehicle. will do. Please note that matters not stipulated in the terms and conditions shall be determined by laws or general customs.
2. Our company may accept special agreements to the extent that they do not violate the purpose of the terms and conditions, laws and general customs. If a special agreement is made, that special agreement shall take precedence over the terms and conditions.

Article 2 (Reservation)

1. A lessee who wishes to rent an electric mobility vehicle shall confirm the fee prescribed by the Company and then submit the information on the type of electric mobility vehicle he/she wishes to rent, the rental start date and time, and the rental location through the "ECOMobi official website" or by any other method determined by the Company. , the rental period, return location, the renter and, if there is a person driving the electric mobility vehicle in addition to the renter, the driver, the desire to borrow accessories such as a helmet, and other rental conditions specified by our company (hereinafter referred to as "Rental Conditions"). ") and apply for a reservation.
2. When the Company receives an application for rental from a lessee in accordance with the provisions of the preceding paragraph, the Company will respond to the lessee's reservation within the scope of electric mobility managed by the Company. A reservation is established when we notify you of acceptance of the reservation.
3. The renter who has made a reservation shall conclude an electric mobility rental contract (hereinafter referred to as the "Rental Contract") by the rental start date and time notified at the time of reservation as stipulated in Paragraph 1 of this Article.

Article 3 (Conclusion and establishment of rental contract)

1. The lessee pays the rental fee to the Company based on the rental conditions that were reserved, and the reservation is completed and the rental contract is concluded when the Company clearly states the rental conditions in the terms and conditions and lends the electric mobility to the lessee. It will be established. The lessee may change the rental conditions reserved at the time of concluding the rental contract with the consent of the Company.
2. Notwithstanding the provisions of the preceding paragraph, if a lessee who has not made a reservation as specified in these Terms and Conditions clearly states the rental conditions to the Company and requests the rental of an electric mobility vehicle, and if the Company agrees, the rental An electric mobility rental contract is established when the person pays the rental fee and the Company clearly specifies the rental conditions in these terms and conditions and special agreements, and then lends the electric mobility to the lessee.

- 3 . When concluding the rental contract, the Company will state the renter's name, address, driver's license type, and driver's license number in the rental contract, or attach a copy of the renter's driver's license. , you may be asked to show the renter's driver's license.
- 4 . When concluding a rental contract, the Company may request the renter to submit documents to prove their identity in addition to a driver's license, and may take copies of the submitted documents.
- 5 . When concluding a rental contract, the Company shall request the renter to present emergency contact information such as a mobile phone number.
- 6 . When concluding a rental contract, the Company may specify payment methods such as credit card or cash to the renter.
- 7 . When concluding a rental contract, the Company shall request the renter to present a credit card. In addition, if the lessee does not fulfill its obligations during the period (any obligations such as non-return, violation fines, non-payment of repair charges, etc.) and one week has passed from the due date , the lessee shall You agree to process payments by credit card.
- 8 . If the renter cancels due to circumstances, the renter will be required to pay the following cancellation fee.

date of cancellation	Cancellation fee
Until 13:00 on the day before the rental start date	free
After the above	100 % of the reserved rental fee (excluding optional insurance fees)

- 9 . If the renter does not comply with paragraphs 3 to 5 , the Company may refuse to conclude the rental contract and cancel the reservation. In this case, you will be required to pay the cancellation fee stated in the previous paragraph .

Article 4 (Measures in case of unavailability of rental)

- 1 . If the Company is unable to lend the Electric Mobility to the Lessee in accordance with the rental conditions stipulated in Article 2, Paragraph 1 due to reasons attributable to the Company, the Company will immediately notify the Lessee to that effect.
- 2 . In the case of the preceding paragraph, when the Company is able to lend an electric mobility model other than the model specified by the lessee as a rental condition, the Company shall provide the lessee with an electric mobility model other than the model specified in the rental conditions (hereinafter referred to as "alternative vehicle"). electric mobility).
- 3 . If the lessee applies for a new reservation in response to the Company's proposal as set forth in the preceding paragraph, the Company shall apply for a new reservation, except for the rental conditions notified at the time of the initial reservation, except those that have been changed due to the new reservation. We will accept reservations with the same rental conditions as the reservation conditions. In this case, the lessee will pay the lower of the rental fee for the alternative electric mobility and the

rental fee for the electric mobility originally reserved.

- 4 . In the case of Paragraph 1 of this Article, if the Company is unable to propose an alternative electric mobility, or if the renter declines the Company's proposal of an alternative electric mobility, the reservation will be cancelled.
- 5 . If it becomes clear that we are unable to lend the electric mobility vehicle that meets the rental conditions to the lessee due to a natural disaster, theft, vehicle breakdown, non-return by another lessee, or any other force majeure event, we will immediately The lessee will be notified of this. In this case, the Company may propose alternative electric mobility to the Renter, and if the Renter receives the proposal and applies for a new reservation, Paragraph 3 of this Article will apply.
- 6 . In the case described in the preceding paragraph, if the renter refuses the guidance or if the Company does not propose an alternative electric mobility option, the reservation will be cancelled. If the reservation is canceled pursuant to the provisions of this section, the lessee may not make any claims against the Company.

Article 5 (Rental Rejection)

- 1 . If the borrower falls under any of the following items, the rental contract may not be concluded.
 - (1) When a driver's license or other identification documents necessary to drive the rented electric mobility vehicle are not presented.
 - (2) When it is recognized that the person is under the influence of alcohol.
 - (3) When it is recognized that the person is exhibiting symptoms of intoxication due to narcotics, stimulants, paint thinner, etc.
 - (4) When it is recognized that the person is a member or affiliate of an organized crime group, an organized crime group-related organization, or another person who belongs to an anti-social organization.
- 2 . the borrower or the situation at the time of rental falls under any of the following items, the Company may refuse to conclude the rental contract.
 - (1) When the driver specified at the time of reservation is different from the driver at the time of conclusion of the rental contract.
 - (2) When there is a fact that payment of the rental fee was delayed in past rentals.
 - (3) When the conditions specified separately are not met.
 - (4) during bad weather.
 - (5) In addition, when the Company deems it to be inappropriate.
- 3 . preceding two paragraphs, if a reservation has already been established with the renter, the reservation will be treated as canceled, and if the renter has paid the reservation cancellation fee, the reservation will be considered as an accepted reservation. The rental fee paid shall be returned to the lessee.

Article 6 (Rental Fee)

- 1 . Our company charges the following fees for electric mobility rental and related services. The Renter shall pay the applicable fees to the Company upon conclusion of the Rental Agreement. Rental fee refers to the total amount of various fees specified in this article.

(1) Basic charge

At the time of rental of electric mobility, it is assumed that this is carried out in accordance with our company's regulations.

(2) Optional fee

The information will be determined and displayed by our company.

(3) Other charges

2. If the rental fee is revised after making an electric mobility reservation and before the time of rental, the lower of the rental fee at the time of reservation and the revised rental fee will be applied.
3. Payment by credit card is subject to the terms of a separate agreement between the renter and the credit card company. If any dispute arises between the Borrower and the credit card company, etc. in connection with the use of the credit card, the Borrower and the credit card company shall be responsible for resolving the dispute.

Article 7 (Changes to rental contract)

If the lessee wishes to change the rental conditions after the rental contract has been concluded, the lessee must obtain approval from the Company.

Article 8 (Inspection and maintenance, etc.)

1. For the electric mobility vehicles we lend to the lessee, we will conduct pre-use inspections in accordance with our inspection items and perform any necessary maintenance.
2. When concluding a rental contract, the lessee must inspect the exterior of the electric mobility vehicle and its accessories based on the inspection list provided by the Company, confirm that there are no maintenance defects in the electric mobility vehicle, and confirm that there are no maintenance defects in the electric mobility vehicle. You must make sure that the loan meets the rental conditions.

Article 9 (Issuance and carrying of rental certificate, etc.)

1. When the Company delivers the electric mobility vehicle, the Company shall issue a rental certificate (copy of the rental agreement) to the lessee.
2. The lessee must carry the rental certificate (copy of the rental agreement) issued pursuant to the preceding paragraph while using the electric mobility vehicle.
3. If the renter loses the rental certificate (copy of the rental agreement), he/she shall immediately notify the Company to that effect.

Article 10 (Management Responsibility)

1. When using electric mobility, the lessee must comply with laws and regulations, terms and conditions, instruction manuals, and other usage instructions provided by the Company, and must handle it with the care of a prudent manager.
2. The management responsibility set forth in the preceding paragraph begins when the electric mobility vehicle is rented and ends when it is returned to the Company.

Article 11 (Prohibited acts)

1. The lessee shall not do the following acts while using the property.
 - (1) Using electric mobility for bicycle transportation business or similar purposes without our

consent or permission based on the Road Transport Act.

- (2) Allowing a person other than the lessee under Article 3 to drive the electric mobility vehicle .
- (3) Subleasing the electric mobility vehicle, allowing it to be used by a third party, or using it as collateral for other purposes.
- (4) Forging or altering the automobile registration number plate or vehicle number plate of electric mobility, or changing the current status of electric mobility such as modifying or refurbishing it.
- (5) Using electric mobility for various tests or competitions, or for towing or boosting other vehicles without obtaining consent from the Company.
- (6) Using electric mobility in violation of laws and regulations or public order and morals.
- (7) Taking electric mobility outside of Japan.
- (8) Other acts similar to (1) to (7) and acts that violate the rental conditions or rental conditions of Article 3 .

2 . If the Renter violates each item of Paragraph 1, the Company may demand a penalty of 1.5 times the basic rental fee from the Renter.

Article 1 2 (Measures against illegal parking)

- 1 . If the lessee parks the electric mobility vehicle illegally as stipulated in the Road Traffic Act while using the vehicle, the lessee must immediately report to the police station that has jurisdiction over the area where the vehicle was illegally parked, and immediately pay the fine for illegal parking. In addition, you will have to bear the various costs associated with illegal parking, such as towing, storage, and collection.
- 2 . When our company receives a notice from the police about a parking violation for an electric mobility device, we will contact the lessee and promptly move or pick up the electric mobility device until the end of the rental period for the electric mobility device or as instructed by our company. We will instruct you to appear at the police station in your jurisdiction to deal with the violation. The lessee must comply with this. Furthermore, if the electric mobility vehicle is removed by the police, we may, at our discretion, collect the electric mobility vehicle from the police ourselves.
- 3 . After giving the instructions set forth in the preceding paragraph, the Company shall, at its discretion, confirm the status of the violation through traffic violation notices, payment slips, receipts, etc., and if the violation has not been resolved, the rental vehicle will be rented until the violation is resolved. Give the instructions in the previous section to the person. The lessee will receive from the Company a signature on a document prescribed by the Company (hereinafter referred to as the "Letter of Admission") acknowledging the fact that the renter parked illegally and that he/she will appear at a police station etc. and comply with legal measures as a violator. When requested, you must submit a written acknowledgment.
- 4 . If the Company deems it necessary, the Company shall provide necessary cooperation such as submitting materials containing personal information such as self-admissions, rental certificates, and written explanations to the police and the Public Safety Commission. The renter must agree to this.
- 5 . The Renter shall be responsible for the amount if the Company pays a fine and miscellaneous expenses

for illegal parking as stipulated in Paragraph 1 of this Article, and the expenses incurred when the Company takes over as stipulated in Paragraph 2 of this Article. You shall be jointly and severally obligated to repay the Company, and you must pay this by the date specified by the Company.

6. After the lessee has paid the amount equivalent to the fine to the Company pursuant to the preceding paragraph, the lessee has paid the fine for the parking violation, or if a public prosecution has been filed or the matter has been referred to a family court. When the Company receives a refund of the fine, the amount equivalent to the fine paid will be returned to the borrower.

Article 13 (Rentee's responsibility for return)

1. The Renter must return the Electric Mobility to the Company at the return location in accordance with the rental conditions by the end of the rental period. If the lessee is unable to return the electric mobility vehicle by the end of the rental period, the lessee must immediately contact the Company and follow the Company's instructions.
2. The Renter must return the Electric Mobility in the condition it was rented to, excluding deterioration and wear due to normal use. In order to return the item, confirmation must be received in the presence of our company.
3. Regardless of the rental conditions, if the borrower changes the designated return location with the consent of the Company, the borrower must bear the costs of forwarding the item due to the change of return location. . If the lessee returns the electric mobility vehicle to a location other than the return location without obtaining consent from the Company, the lessee must pay the return location change penalty as specified below.

Penalty for change of return location = Cost of forwarding required due to change of return location (actual cost) + 50,000 yen

Article 14 (Excess charges, etc.)

1. If the lessee does not return the electric mobility vehicle at the end of the rental period without contacting us, a late fee of 1.5 times the basic rental fee will be charged.
2. If the lessee does not return the electric mobility vehicle on the expiration date of the rental period without contacting us, a late fee of twice the basic rental fee will be charged.

Article 15 (Measures in case of non-return)

1. The Company shall not return the electric mobility vehicle to the designated return location despite the expiration of the rental period, or if the lessee does not respond to the Company's request for return, or if the lessee's whereabouts are unknown, etc. If it is determined that the return has not been made for any reason, legal action may be taken, such as filing a criminal complaint.
2. When the preceding paragraph applies, the Company will conduct interviews with related parties such as the renter's family, relatives, workplace, etc., and activate the vehicle location information system, etc., in order to confirm the whereabouts of the electric mobility vehicle. We will take necessary measures.
3. The Renter shall pay to the Company the costs incurred by the Company in searching for the Renter and recovering the Electric Mobility.

Article 16 (Measures to be taken when a malfunction is discovered)

If the lessee discovers any abnormality or malfunction in the electric mobility vehicle while using it, the lessee must immediately stop driving, contact the Company, and follow the Company's instructions.

Article 17 (Measures in the event of an accident)

- 1 . If an accident related to electric mobility occurs during use, the lessee shall immediately stop driving, take legal measures regardless of the size of the accident, and take the following measures.
 - (1) Immediately report the circumstances of the accident to our company and follow our instructions.
 - (2) When repairing an electric mobility vehicle based on the instructions in the previous issue, the repair must be carried out at our company or at a factory designated by our company, unless approved by our company.
 - (3) Cooperate with the investigation of the Company and its insurance company regarding the accident, and submit necessary documents without delay.
 - (4) When making a settlement or other agreement with the other party regarding an accident, obtain the consent of the Company in advance.
- 2 . In addition to taking the measures set forth in the preceding paragraph, the Renter shall handle and resolve the accident at his or her own responsibility.
- 3 . The Company shall provide advice on how to handle the accident on behalf of the Renter, and shall cooperate in resolving the matter.

Article 18 (Measures in the event of theft)

The Renter shall take the following measures if the Electric Mobility is stolen or suffers any other damage while in use.

- (1) Immediately report to the nearest police.
- (2) Immediately report the damage situation etc. to the Company and follow the Company's instructions.
- (3) Cooperate with the investigation of the Company and the insurance company with which the Company has a contract regarding theft or other damage, and submit requested documents without delay.

Article 19 (Termination of rental contract due to unavailability)

- 1 . If the Electric Mobility becomes unusable due to breakdown, accident, theft, or other reason (hereinafter referred to as "Failure, etc.") while using the Electric Mobility, the rental agreement shall be terminated.
- 2 . In the case of the preceding paragraph, the Renter shall bear the costs required for picking up and repairing the Electric Mobility, and the Company shall not refund the rental fee already received.
- 3 . If the breakdown is due to a defect that existed before the rental, a new rental contract will be concluded and the lessee will be able to receive alternative electric mobility from the Company. Furthermore, Article 4 , Paragraph 2 shall apply mutatis mutandis to the conditions for providing alternative electric mobility .

- 4 . If the lessee does not receive the alternative electric mobility provided in the preceding paragraph, the Company shall refund the rental fee received in full. The same shall apply if the Company is unable to provide alternative electric mobility.
- 5 . If the failure, etc. occurs due to reasons that are not attributable to either the Renter or the Company, the Company shall pay the rental fee corresponding to the period from the rental date to the end of the rental contract, based on the rental fee received. The remaining amount after deducting the fee will be returned to the lessee.
- 6 . The Renter shall not be able to make any claims other than those stipulated in this article against the Company for damages caused by reasons that are not attributable to either the Renter or the Company.

Article 20 (Compensation and Business Compensation)

- 1 . If the Renter causes damage to a third party or the Company while using the rented Electric Mobility, the Renter shall compensate for the damage.
- 2 . damages due to accidents, theft, breakdowns due to reasons attributable to the lessee , and our inability to use the electric mobility due to dirt or odor of the electric mobility are equivalent to the selling price of the electric mobility. The Renter shall pay the amount to the Company.

Article 21 (Insurance and compensation)

- 1 . the Renter assumes the liability for compensation under Article 20 , Paragraph 1, insurance money or compensation within the following limits will be paid according to the liability insurance contract entered into by the Company regarding electric mobility and the compensation system established by the Company. Masu.

- (1) interpersonal compensation
Specified small motorized bicycle: Unlimited
Electric bicycle: 100 million yen
- (2) Objective compensation
Specified small motorized bicycle: Unlimited
Electric bicycle: 100 million yen
- (3) Death and residual disability compensation
Specified small motorized bicycle: 5 million yen
Electric bicycle: 10 million yen
- (4) Hospitalization insurance daily amount
Specified small motorized bicycle: 3,000 yen
Electric bicycle: 5,000 yen
- (5) Outpatient insurance daily amount
Specified small motorized bicycle: 1,500 yen
Electric bicycle: 3,000 yen

*Insurance details may differ at some stores, so please check with the store.

- 2 . In the event that an exemption falls under the insurance terms and conditions or the compensation system, the insurance money or compensation money stipulated in Paragraph 1 of this article will not

be paid.

3. In the event of a violation of the rental terms and conditions, insurance or compensation money stipulated in Paragraph 1 of this article will not be paid.
4. Damages for which insurance money or compensation is not paid and damages that exceed the insurance money or compensation money paid pursuant to the provisions of Paragraph 1 of this article shall be borne by the lessee. However, if the limit set forth in Paragraph 1 of this article is changed due to a special agreement, any damage that exceeds the limit specified in the special agreement will be borne by the lessee.
5. When the Company has paid the damages to be borne by the Renter, the Renter shall immediately reimburse the Company for the amount paid by the Company.
6. Any damage equivalent to the deductible amount of insurance or compensation as stipulated in Paragraph 1, Item 2 of this Article shall be borne by the Renter, unless a special agreement is made.
7. Even if the lessee has subscribed to vehicle exemption compensation, the lessee will be responsible for all damages in the event that the electric mobility device breaks down or is damaged due to an accident for which the lessee is responsible. will do.

Article 22 (Cancellation of Rental Agreement)

If the lessee violates the terms and conditions during the rental period, the Company may cancel the rental agreement without any notice or demand and immediately demand the return of the electric mobility vehicle. In this case, the Company shall not refund the rental fee received to the Renter.

Article 23 (Cancellation of agreement)

The lessee may cancel the rental agreement with the consent of the Company even during the rental period. In this case, the Company shall not refund any rental fees already received.

Article 24 (Delay Damages)

If the lessee and the Company fail to fulfill their monetary obligations based on the terms and conditions, they shall pay the other party a late payment charge at the rate of 14.6% per year.

Article 25 (Terms and Conditions)

1. Our company may revise the terms and conditions without prior notice.
2. When the Company revises the terms and conditions and bylaws or establishes separate bylaws, the Company shall post them at the Company's business stores, as well as indicate this on the pamphlets, price list, and website published by the Company. The same applies if you change this.

Article 26 (Personal information)

1. The Company will collect personal information (name, date of birth, address, telephone number, e-mail address, other contact information, driver's license information, etc. that can identify an individual) obtained from the renter as follows: The information will be used for the purposes specified in the item. Personal information will not be used beyond this scope unless there are reasons permitted by the Personal Information Protection Act or other laws and regulations.
 - (1) To carry out necessary procedures such as creating a rental certificate when concluding a rental contract.

- (2) To confirm and examine the identity of the renter when concluding a rental contract.
 - (3) To provide business information regarding products and services such as specified small motorized bicycles, electric bicycles, insurance, etc. handled by the Company and the joint users stipulated in Paragraph 3 of this Article (hereinafter referred to as "the Company, etc.").
 - (4) To plan, develop, improve quality, and improve the products and services handled by our company, etc., and to consider measures to improve customer satisfaction, etc., and to conduct questionnaire surveys for this purpose.
 - (5) To statistically aggregate and analyze personal information and create statistical data that is processed into a form that cannot identify or identify individuals.
 - (6) In addition to the preceding items, to provide services based on the terms and conditions.
2. If the Company acquires the personal information of the Renter for purposes other than those stipulated in the preceding paragraph, the Company will clearly state the purpose of use in advance.
 3. Our company may jointly use acquired personal information as described below.
 - (1) Purpose of joint use
Same as paragraph 1 of this article
 - (2) Items of personal information to be jointly used
Name, date of birth, address, telephone number, e-mail address and other contact information, driver's license information, etc., information regarding rental conditions of electric mobility such as vehicle number, and other items necessary to achieve the purpose of use.
 - (3) Scope of joint users
• Inamaru Rent-A-Car LLC
 - (4) Person responsible for managing shared use
Inamaru Rent a Car LLC
 4. Our company will not provide personal information to a third party without the consent of the renter who provided the personal information, unless there is a reason permitted by the Personal Information Protection Act or other laws and regulations.
 5. In order to entrust work related to the handling of personal information, our company may provide personal information to a subcontractor to the extent necessary to achieve the purpose of use specified in this article. Even in this case, we will request that the personal information provided to us be handled appropriately by the subcontractor, and we will manage it appropriately.